

STUDENT SUPPORT GUIDE



Monash University student Union Peninsula Campus

Who, what & where is MONSU Peninsula?

We are here to spread some cheer on campus! We're like a warm, wooly cardigan on a chilly Winters day! Managed by students with all Monash University Peninsula Campus students in mind.

We provide you with all the tools, tricks & fun stuff to ensure that your university experience is filled with fun, support & freebies. There's a lot on offer at MONSU Peninsula such as Student Rights & Support, Student Welfare Initiatives such as MONSU Mondays free BBQ's, Breakfast Club, Tucker Trolley & the MONSU Food Bank.

Your student representatives are here to advocate to ensure that any concerns, ideas, or initiatives are highlighted.

How can you contribute & get involved? There are some great volunteering opportunities & you can sign up to Clubs & Societies to find your on-campus tribe.

Get on board, get involved & ENJOY!

[MONSU Service Desk](#)

[Student Engagement](#)

[MONSU Card](#)

[Student Rights & Support](#)

[MONSU Venue Hire](#)

[Partnership](#)

[What's on - MONSU Events](#)

[Student Welfare](#)

[Shop](#)

[Volunteer](#)

[Tax Help](#)

[Club Resources](#)

[Gender & Sexuality](#)

[Get On Board](#)

[Establishing a Club](#)

[International students](#)

[Express Yourself](#)

[Forms & Policies](#)





Accommodation & Housing



On-campus options

Peninsula Residential Village

Peninsula Studio Apartments

Off-campus options

Peninsula Campus

Finding a place to live in Frankston

Housing & financial support

Rental accommodation services

Emergency accommodation

Financial services

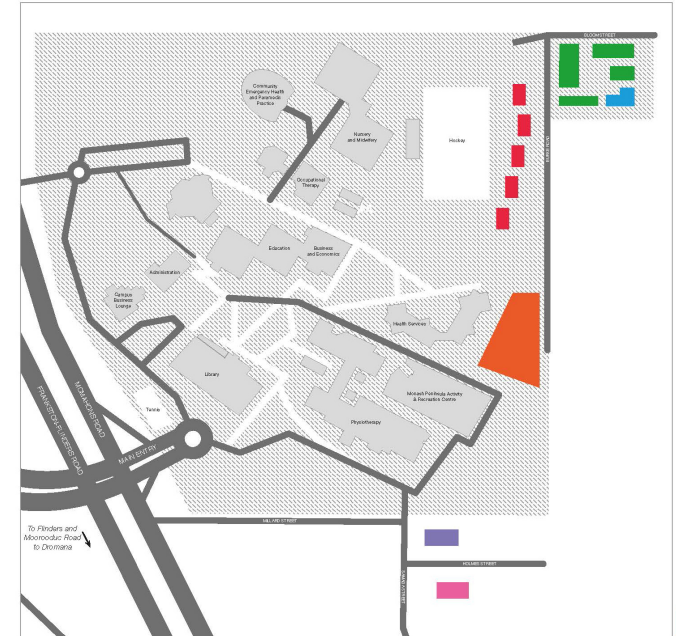
Food services

Health services

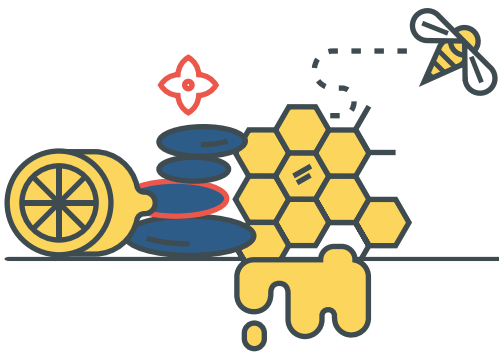
Struggling with your course?

Legal services

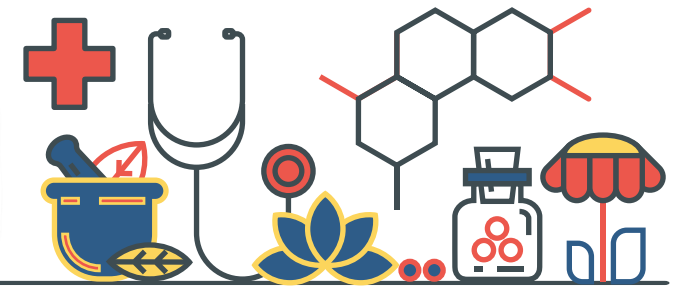
Family & domestic violence



RESIDENCE	WALK TO CAMPUS CENTRE	WALK TO BUS LOOP
Bloom Street	4.5 minute walk	5.5 minute walk
Holmes Street	4.5 minute walk	5.5 minute walk
Lardner Road	5 minute walk	6 minute walk
Samada Street	4.5 minute walk	5.5 minute walk
Student Village	4 minute walk	5 minute walk
Studio Apartments	4 minute walk	5 minute walk



Health & wellbeing



Medical

Medical services

Medical appointments

Contacts for medical emergencies after hours

Counselling

Counselling services

Counselling appointments

Counselling online

Dental

Dental services

Dental appointments

Mindfulness

About mindfulness

Mindfulness programs

Mindfulness resources

Mental health & wellbeing

About mental health

Mental health programs

Mental health resources

Other services

Physiotherapy services

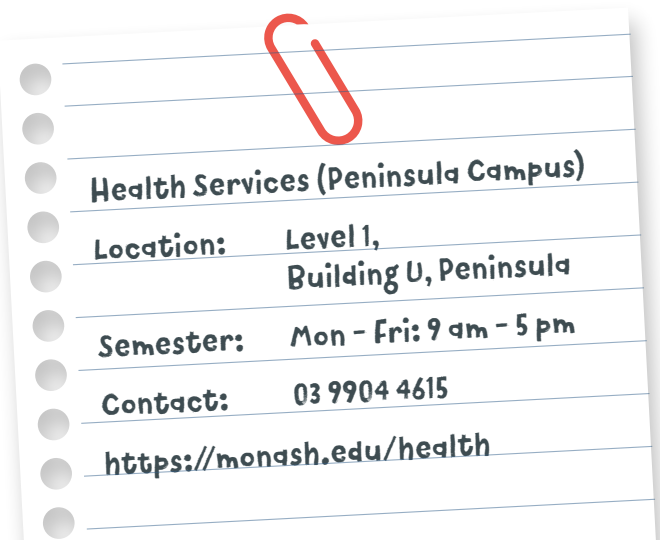
Nutrition services

Pathology services

Emergency contacts

Medical emergencies

Mental health emergencies



Disability support services

services for students

Register for assistance

GradWISE employment program

Resources for staff

Disability Parking

staff with Disability

Privacy statement

Some of Our Parts - Blog



Financial assistance

Support services

Financial support services

student loans

student grants

Managing your money

Budgeting

Keeping costs down

Avoiding & dealing with debt

Estimate expenses

Cost of living

Cost of study

Establish an income

Centrelink (Youth allowance etc.)

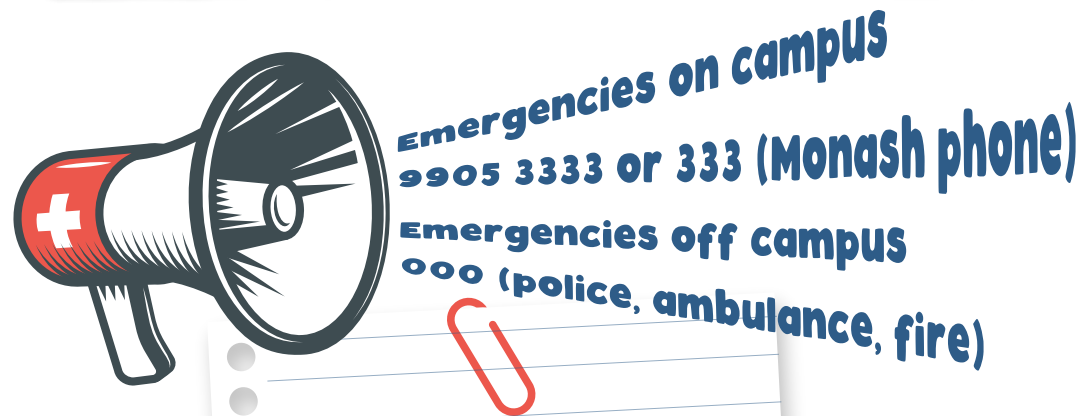
Scholarships

Work

Establish an income

Financial tools
(budgeting, calculators...)

safety & security



Emergencies on campus
9905 3333 or 333 (Monash phone)

Emergencies off campus
000 (police, ambulance, fire)

Peninsula security office
Location: level 1,
Administration Building C

[Peninsula campus map](#)

[Peninsula campus homepage](#)



International student support

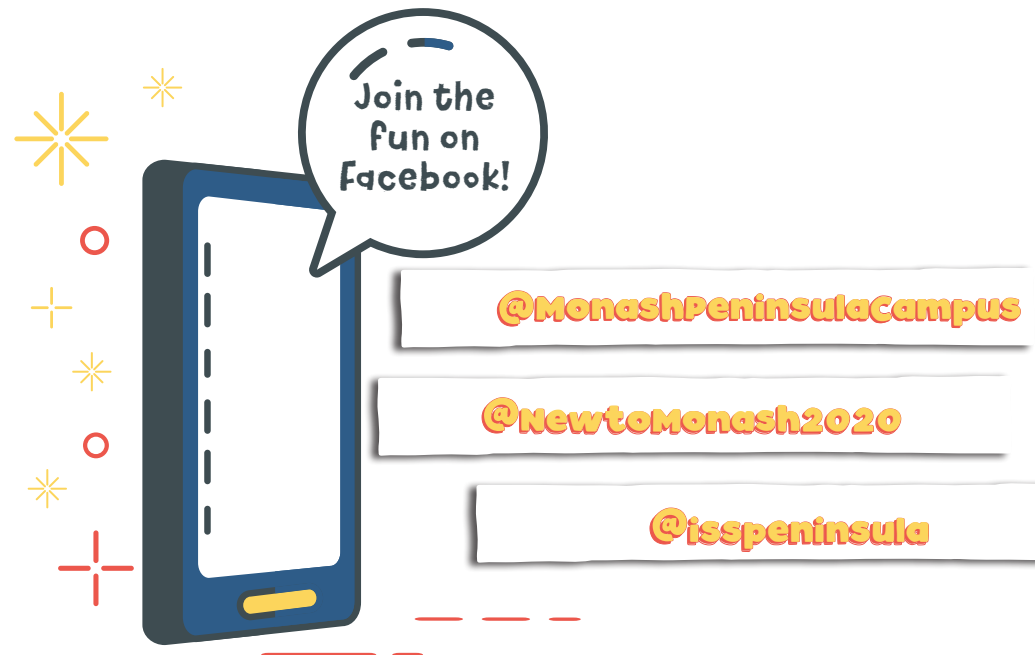
[services & support finder](#)

[Your Journey to Monash podcast](#)

[Monash Essentials](#)

[English Connect](#)

[Videos](#)



visit **MONSU Peninsula International Students**



Diversity & Inclusion



Widening participation

Cultural inclusion

LGBTIQ

Gender equity

Indigenous Australians

VC's Diversity & Inclusion awards

Disability, health & wellbeing

Equal opportunity

Disability support

Health & wellbeing





Childcare & Parenting



Monash Children's Centre, Clayton

Monash Community Family Co-op, Clayton

Monash Caulfield Child Care Centre

Windermere Early Learning Centre, Frankston

Parenting

Find a parenting room

students who are parents

staff who are parents

Childcare in your area

School holiday program

Camp Australia runs a school holiday program at our Clayton campus.

Camp Australia holiday program

International student childcare rebate

Government assistance

Find out about the government child care subsidy

Fees & packaging

Monash staff & students receive a discount at our childcare centres.
Staff can salary package childcare fees.





Legal services



General

- **Monash Law Clinics**
Located at Clayton with appointment times throughout the week.
- **Springvale Monash Legal Service**
Drop-in sessions available at certain times throughout the week.
- **Fitzroy Legal Service**
Free legal advice sessions held every weeknight.
- **Victoria Legal Aid**
offers extensive free legal assistance with offices throughout the state.
- A comprehensive list of all Community Legal Centre's providing free legal advice in Victoria can be found on the NACLIC website.

Targeted groups

Youthlaw

Has a range of services available to those under 25, including a fines clinic.

Victorian Aboriginal Legal Service

offers legal assistance to the Koorie community, including a 24 hour call service

Women's Legal Service Victoria

offers free legal help to women in certain circumstances.

Housing & homelessness

Justice Connect

specialises in homeless law matters

Homeless Advocacy service

offers crisis accommodation & housing help



Get Free and Confidential Tax Help here.

Tax Help is an ATO-trained & accredited Monash student volunteer available to provide free & confidential help for students completing their tax returns online using myTax.

Complaints & advocacy

Complaints & grievances

How to make a complaint

Policies & procedures

student ombudsman

The student ombudsman is responsible for handling student complaints and reports to the University Council each year on the effectiveness of the relevant complaints policies & procedures.

About the student ombudsman

student ombudsman policy

student ombudsman procedures

Spirituality

Multifaith calendar

Resources

Chaplains

Prayer & quiet rooms

Worship services & clubs

Religious centre venue hire

Chaplaincy | Peninsula campus

Mandy's hours are 9am to 4pm

On campus days: Tuesday,
Wednesday & Thursday

Contact: 9904 4682 or 0438 715 029

Campus Christian Movement (CCM)

Advocacy & support

MONSU Student Rights & Support

Phone : 9903 2596

Email: studentrights@monsu.org



Special consideration - Exams & results

Assessment tasks are set to demonstrate you have achieved the learning outcomes of the units. Usually, you have one chance to complete each assessment task or exam.

If you can't complete an assessment task or exam due to exceptional circumstances beyond your control, you may be eligible for special consideration. If granted, you may be given an extension, another assessment or a deferred exam, but your original assessment result can't be changed

Find a job - Career Connect

Career Gateway

Monash Careers Directory

Monash Global Careers

Monash Jobs for students program

GoInGlobal

Monash Talent

Casual & part-time work

Work rights in Australia

Working overseas

If we've missed any student services or haven't clarified any.
Please feel free to contact us at hello@monsupeninsula.org.au



HELLO!